

## MICHAEL RAGSDALE

WEB & DESKTOP DEVELOPER

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### PROFESSIONAL SUMMARY

Recent college graduate looking to get into the IT field with programming skills dating back to 1997.

### TOOLS & TECHNICAL SKILLS

VB Classic, VB.NET, C++

HTML, JavaScript, CSS, PHP

Point of Sale, Customer Service

### CONTACT

michael.ragsdale@raggiesoft.com

### WEB

[www.raggiesoft.com](http://www.raggiesoft.com)

[www.linkedin.com/in/michael-ragsdale-raggiesoft](http://www.linkedin.com/in/michael-ragsdale-raggiesoft)

## IT EXPERIENCE

OLD DOMINION UNIVERSITY, NORFOLK, VA

11/2019-PRESENT **COMPUTER OPERATIONS TECH**

- Verified work submitted by student employees
- Prepared webpages for online classes
- Verified they are WCAG 2.1 and Section 508 compliant

UNIVERSITY VILLAGE BOOKSTORE, NORFOLK, VA

08/2020

01/2019-03/2020 **TECHNOLOGY SALES REP**

- Perform various retail sales activities in the technology department in a college bookstore setting

DOMINION ENTERPRISES, NORFOLK, VA

09/2012-12/2012 **MOBILE APP DEVELOPER INTERN**

- Created dictionary of real estate terms mobile app to learn Appcelerator Titanium Studio development environment
- Learned Android and iOS development

## IT PROJECTS

### WEB DEVELOPMENT

Project work in web-based development with CSS, HTML, JavaScript, and PHP.

#### JavaScript Moon Chart

- Needed to create a moon chart for Astronomy course
- Needed to create website for JavaScript course
- Combined both into a single project with permission of both instructors

#### Luray Caverns PHP Responsive Photo Gallery

- Needed to create a rock chart for Earth Science Lab
- Created photo gallery of different kinds of rocks during trip to Luray Caverns of Luray, Virginia
- Gallery intentionally left incomplete to demonstrate PHP error handling skills

#### Homework in Elementary School

- Tried my hand at creating presentation without using Microsoft PowerPoint

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- Presentation discusses Homework in Elementary School and why it's bad

### ADA Safety in the Workplace

- Refined the layout of the presentation
- This is about Target Brands, Inc. and their ups and downs with the Americans with Disabilities Act

### Hot Coffee: Liebeck v. McDonalds Restaurants

- Uses the same *Presentation Software* layout as *ADA in the Workplace*
- Talks about the infamous McDonald's hot coffee lawsuit, including many popular misconceptions

### University Accessibility Guide

- Development Kit designed to show off the accessibility features of a building
- Created as part of a Hackathon
- Created because my university's existing accessibility map was (at the time) over 10 years out of date

## DESKTOP DEVELOPMENT

Project work in Visual Basic (both classic and .NET). Familiar with C++ as well as some Java.

### StoreTrainer

- Tool I wrote using classic Visual Basic 6.0
- Gets my feet wet in the niche retro PC gaming market by developing on Windows NT 4.0 and Windows 98 Second Edition
- Still runs on modern versions of Windows 10

IT Projects can be viewed at [www.raggiesoft.com](http://www.raggiesoft.com)

## EDUCATION

OLD DOMINION UNIVERSITY, NORFOLK, VA

05/2019

Bachelor of Science in Leadership with a concentration In Information Technology.

TIDEWATER COMMUNITY COLLEGE, VIRGINIA BEACH, VA

12/2013

Took several IT relevant courses

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**MICHAEL RAGSDALE**  
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WILSON WORKFORCE AND REHABILITATION CENTER, FISHERSVILLE, VA  
03/2011  
**Certificate of Completion of the Information Technology Training  
Program**